



COMMUNICATIONS FOR TODAY... AND TOMORROW.

Limited Warranty

TekTone warrants its products to be free from defects of material and workmanship under normal use and service for a period of one year from date of delivery. TekTone warrants its repaired RMAs to be free from defects of material and workmanship under normal use and service for a period of 90 days from date of repair, or for the balance of the original warranty period, whichever is greater.

TekTone warrants all paging equipment, call cords, pillow speakers, the Tek-CARE Appliance Server, and refurbished equipment to be free from defects of material and workmanship under normal use and service for a period of one year from date of delivery. The one year warranty period for these product categories is universal and is not affected by the special system warranties listed hereafter. When used in combination with Tek-CARE400, Tek-CARE500 or Tek-CARE120/160 parts or system components, all aforementioned product categories maintain a warranty period of one year.

TekTone warrants its Tek-CARE400 equipment to be free from defects of material and workmanship under normal use and service for a period of five years from date of delivery, provided the installation is performed by factory-certified technicians and an inspection of the installation is done by a person designated by TekTone.

TekTone warrants all Tek-CARE120/160 equipment to be free from defects of material and workmanship under normal use and service for a period of one year from date of delivery. Provided that the installation is performed by factory-certified technicians recognized by the TEP program and an inspection of the installation is done by a person designated by TekTone, TekTone warrants its Tek-CARE120/160 equipment to be free from defects of material and workmanship under normal use and service for a period of three years from date of delivery.

TekTone warrants its Tek-CARE500 equipment to be free from defects of material and workmanship under normal use and service for a period of three years from date of delivery.

TekTone will repair or replace (at our option), free of charge, any unit that is found to be defective and returned to us under warranty. Buyer's exclusive remedy and seller's limit of liability for any and all losses resulting from nonconforming goods or tender, or from any other cause, shall be for the contract price of the particular goods with respect to which the losses or damages occurred. This warranty shall not apply to any water, fire, lightning, paint, or to use in violation of instructions furnished, nor be extended to units which have been repaired or altered outside of the factory. This warranty does not cover batteries, bulbs, picture tubes (CRT), or fuses, or damage caused by batteries used in connection with the product. TekTone reserves the right to make the final decision whether there is a defect in materials or workmanship and whether or not the product returned is within the warranty. This warranty covers bench repairs only. All claims under this warranty are based on delivery of equipment to an authorized warranty station or offices of the company, transportation charges prepaid. TekTone will not be responsible for any costs incurred involving on-site service calls. Repair or replacement by others, fire, transportation and labor charges, indemnity, etc., are not covered by this warranty and no responsibility for same will be assumed by us. There are no obligations or liabilities on the part of TekTone for consequential damages arising out of, or in connection with, the use or performance of the product, or other indirect damages with respect to property damage, or loss of revenue, profit, inconvenience, life or health.

All TekTone communication equipment is fully tested and inspected before leaving our warehouse. After this inspection, a warranty label is affixed to the product showing a serial number. This label is used to determine the date a piece of equipment is manufactured. Any altering, tampering or removing of this label voids all warranties expressed or implied.

Rev. 19—4/30/2020

www.tektone.com

324 Industrial Park Road • Franklin, NC 28734 • tektone@tektone.com

Phone: 828.524.9967 • Fax: 828.524.9968 • Sales: option 2 • Tech Support: option 3

