

## OVERVIEW

### Location

Sarasota, FL

### Staff

~350

### Acres

~150

### Community Type

Continuing Care  
Community (CCRC)

### Systems

Tek-CARE®500  
Tek-CARE 700

# CASE STUDY

## Glenridge on Palmer Ranch

Supporting Every Level of Living with the Tek-CARE Platform

Located in Sarasota, Florida, within the Palmer Ranch community, Glenridge on Palmer Ranch is a 150+ acre Continuing Care Retirement Community offering Skilled Nursing, Assisted Living, Memory Care, Independent Living apartments, and Club Homes to support every stage of retirement. Since opening in 2003, Glenridge has pioneered its Life Fulfilling Community philosophy, redefining traditional retirement living by creating a therapeutic environment where social and cultural connections positively shape residents' lives. That commitment has earned the community recognition as Sarasota's #1 Senior Living Community for 16 consecutive years, as voted by *Sarasota Magazine* readers.

## RELATIONSHIP WITH TEKSTONE

For more than 20 years, Glenridge on Palmer Ranch has been dedicated to helping its members live their best lives through a holistic approach that encourages wellness, meaningful relationships, and lifelong intellectual and physical engagement.

In 2016, as the community planned for continued growth, Glenridge recognized the need for a nurse call system that could grow with them. That decision led to the installation of the Tek-CARE500 Wireless Nurse Call System. Its flexibility and ability to easily expand made it the right fit for a campus with long-term development plans. The previous system simply was not designed to support that level of growth.

In 2022, Glenridge further enhanced member safety campus-wide by integrating the Tek-CARE700 Wander Management System across all healthcare settings, including Assisted Living, Skilled Nursing, and Memory Care.

Since the initial installation, Glenridge has worked with TekTone Elite Partner, All Digital Technology of Fort Myers, Florida, for ongoing service and support. Stephen Carlson, Systems Sales Representative, and Dillon Bolebruch, Sales Manager, work closely with Danny Collins, Director of Life Safety at Glenridge, and his team of 16 security officers to ensure the systems continue to operate smoothly.

"It's great working with Stephen because we have a good working relationship. He does a great job for me and keeps us going," says Collins.

Today, the Tek-CARE platform supports members across the entire campus, from independent living to memory care.



## THE SOLUTIONS

The Tek-CARE500 Wireless Nurse Call System is installed in every independent living apartment and club home, as well as in select bathrooms and common areas throughout the Glenridge property. The system includes patient stations, waterproof pendants, motion detectors, and smoke detectors. Because it is fully wireless rather than hardwired, Tek-CARE500 offers exceptional flexibility and ease of installation, making it an ideal solution to ensure reliable emergency coverage across the entire campus.

The Tek-CARE700 system is installed throughout Glenridge's healthcare units, including Assisted Living, Skilled Nursing, and Memory Care, to support members with dementia and other cognitive challenges. The system allows at-risk members to move freely within approved areas while helping prevent unsafe wandering. It utilizes door controllers with keypads at monitored exits, along with magnetic switches installed on doors and frames. The system was carefully configured to match the layout of each unit, and the Glenridge team worked through a fine-tuning process to ensure every monitored door is fully covered and functioning exactly as intended.

Tek-CARE700 provides resident ID, loiter and door-ajar monitoring, low tag battery alerts, and additional real-time notifications. In addition to operating alongside the Tek-CARE500 system, Tek-CARE700 can also integrate with a variety



“It’s reassuring knowing our at-risk members are protected.”

Alicia Gonzalez



of third-party systems, including fire alarm and security systems. When a call is placed on either system, it annunciates at the nearest nurse station as well as in the security officer tower, ensuring staff are immediately aware and able to respond.

## THE IMPACT

Conversations with staff members made it clear that the installed Tek-CARE systems play a meaningful role in their daily operations.

“It’s reassuring knowing our at-risk members are protected,” says Alicia Gonzalez, LNHA, Director of Health Services at Glenridge.

Together, the Tek-CARE500 and Tek-CARE700 systems provide Glenridge on Palmer Ranch with a dependable, campus-wide life safety solution. The wireless nurse call system and wander management technology work hand in hand to support member independence while ensuring staff can respond quickly and confidently when needed.

From independent living to memory care, these systems strengthen communication, increase visibility, and deliver meaningful peace of mind for staff, members, and their families. With the continued support of TekTone and its TekTone Elite Partner, All Digital Technology, Glenridge on Palmer Ranch is well equipped to serve its community with reliability and confidence every day.

## ABOUT TEKSTONE

Founded in 1973, TekTone designs and manufactures nurse call, emergency call, wander management and alert integration systems for healthcare communities around the world. The Tek-CARE® platform provides solutions for every type of facility.

For more information, please visit [tektone.com](http://tektone.com).

